

IPCT Proposal Submission

Integrating Data and Evaluation into your Proposal

In response to the questions asked yesterday in our data drop-in sessions, the Ottawa OHT-ÉSO has identified the following options for embedding data and evaluation in the IPCT proposal, specifically within the six Primary Care Team Principles to inform decision-making, improve relevancy, and to assess impact and outcomes.

This document outlines recommendations based on the <u>Ottawa OHT-ÉSO data packages</u> available on our website and pertinent guidelines, standards, and equity considerations and links to additional resources that can help inform relevant sections. While these recommendations are intended to support your proposal, they are not required.

Section F. Plan to Meet Primary Care Team (PCT) Principles			
PCT Principles	Proposed Approach	Recommended Data Sources and Metrics	Additional Resources
Province Wide	How will the team work towards 100% ongoing attachment to a regular primary care clinician for people within the identified postal codes. How will the team attach people from Health Care Connect waitlist within the identified postal codes?	 Health Care Connect Waitlist data (Interactive PC Data Report) FSA PC Unattachment data (Interactive PC Data Report) 	 <u>Ottawa OHT-ÉSO data</u> <u>packages</u>
Connected	How will the team ensure that team members are working to their full scope of practice to optimize attachment? How will the team work with the local OHT/PCN and with health, community, and social services to enable coordinated and integrated delivery of primary care services?	• Data on the roles and responsibilities of team members and scope of work (i.e. performance metrics, patient experience feedback)	
Convenient	What strategies will the team implement to ensure timely access to primary care? How will you support patients to have access to necessary primary care services after-hours on evenings and weekends?	 Access Metrics: Public Transportation Data (i.e. distance from public transportation routes/services) Walking distance and time from hot spots for high unattachment in FSA) Data on wait times for appointments, after-hours service utilization, and patient satisfaction with access to care. 	 OC Transpo Route Mapper Neighbourhood Maps I Ottawa Neighbourhood Study Suggested Domains Access to Community Resources & Amenities Physical Environment & Transportation
Digitally Integrated	How will the team leverage and expand the use of digital solutions in alignment with the provincial digital health strategy?	 Digital Health Utilization Data (i.e. usage rates for DH solutions) Integration Metrics (i.e. impact of DH solutions integration on care delivery) 	Digital Health Advisory <u>Committee (DHAC)</u> <u>Update</u>
Equitable	How will the team ensure people receive care that is culturally and linguistically appropriate and safe, including working with specific community partners or service providers? If the team is located in or serving a designated area under the FLSA, is there a plan to ensure access to French language care? (i.e., plan to identify French- speaking patients, plan to provide active offer of services in French).	 Sociodemographic Data (Interactive PC Data Report) Priority Areas by ONS Geography 	 Ottawa OHT-ÉSO data packages Neighbourhood Maps I Ottawa Neighbourhood Study A Black Health Plan for Ontario Guidance for the Collection and Use of Sociodemographic Data for Equity Analytics The First Nation Data Centre (FNDC)
Responsive	How will the team use data and evaluation for continuous quality improvement and learning. How will the team include patients in the codesign of services such as patient and caregiver representation on the Board?	Quality improvement metrics (i.e. patient outcomes, service efficiency)	How to Improve: Model for Improvement Institute for Healthcare Improvement CIHR Summary Report